



Pet policy

We love our pets. We love our neighbors. But let's face it—we're not on a 747. Because LYNK Air aircraft have limited space, and many people have health concerns (such as allergies), we must consider each request for live animals on our flights on a case-by-case basis. Only one animal may be booked per flight, approved for travel on a first-come, first-served basis. The fee for pets is \$30.

You must book your animal by phone in advance: 1-888-LYNK-AIR (1-888-596-5247).

LYNK Air reserves the right to refuse the passage of any animal at any time.

LYNK Air accepts domesticated cats, dogs, rabbits, and household birds for transport in-cabin. All pets must be accompanied by a traveling passenger who is the owner, or a designee who assumes full responsibility for the animal. LYNK Air will not transport pets as unaccompanied freight.

Approved kennels and kennel requirements

A soft or hard-sided kennel suitable for transport of the pet is required to transport the animal to the aircraft and to contain the animal within the cabin. It is the obligation of the customer to provide such kennel. The **maximum kennel size is 24"x17"x20"**. The animal should be able to stand up and turn around comfortably in a properly sized kennel. For clarity, **all animals, including service/support animals**, must be kenneled when accepted for travel in all circumstances. Your animal's kennel will be carefully secured in the aft portion of the pressurized cabin.

Service animals

LYNK Air permits service animals (as defined by the [Americans With Disabilities Act](#)) to accompany passengers free of charge, as noted in this section. Advance reservations are required because for important safety reasons, LYNK Air is only permitted to transport one live animal per aircraft.

Should a passenger with previously booked space for his/her service animal or pet be confirmed on a flight, and another passenger with a service animal as defined by the ADA desires to be boarded, LYNK Air will seek out all alternatives available, including offering the second passenger with the pet a confirmed space on the next available flight. Service animals accompanying customers with

disabilities are carried at no additional charge to the customer, subject to policy herein.

Health and general condition of your pet

The pet must be harmless, odorless, inoffensive, and suitable for in-cabin transport as determined by Lynk Air, in its sole discretion. A customer assumes full responsibility for the safety, well-being, and conduct of his or her pet while on board the aircraft. Lynk Air assumes no responsibility for the impaired health or death of the pet due to illness or injury when the pet has been handled by Lynk Air with ordinary standards of safety and care, or when Lynk Air has acted in the interests of the entire flight, such as in an emergency or a forced maneuver event.

The customer must make all arrangements and assume full responsibility and expense for complying with applicable laws, customs, and/or other governmental regulations, requirements, or restrictions of the country, state, or territory to and from which the pet is being transported.