



## **Cancellation & change policies: Commuter flights**

We understand – life happens. Although Lynk Air commuter fares are non-refundable, in most cases, a credit will be issued for a future flight with us.

### **Cancel more than 24 hours before your flight for a full fare credit**

The credit will be issued for the total amount paid, including the fare and any taxes, fees, or other charges included within the ticket price. We'll even send you a Lynk Air gift card with your credit loaded on it, so that you can gift it if you want to.

### **Plans change at the last minute? We've got you.**

Changes made on the day of departure are permitted and are not considered a cancellation if: (1) the flight change is made at least two hours prior to the time of departure of the original reservation, and (2) Lynk Air is able to accommodate you on an existing flight on the same day. A \$25 change fee applies, but we will make every effort to get you to your destination at a time that works.

### **Cancellations and no-shows**

Because we saved you a seat, no-shows and cancellations with less than 24-hour notice are not refundable. Exceptions to this rule may be made in the case of extenuating circumstances, but they are at the sole discretion of Lynk Air.

## **Cancellation & change policies: Charter flights**

Booking a charter flight usually means we reserve a large block of time just for you. This means that we need to know as soon as possible that your plans have changed.

### **Cancel 10 days or more before your charter for a full fare credit**

The credit will be issued for the total amount paid, including the fare and any taxes, fees, or other charges included within the flight price. We'll even send you a Lynk Air gift card with your credit loaded on it, so that you can gift it if you want to.

### **Cancellations, late arrivals, and no-shows**

Because we reserved our airplane for you, cancellations with less than a 10-day notice are not refundable. Exceptions to this rule may be made in the case of extenuating circumstances but are at the sole discretion of Lynk Air.

We understand that you may need flexibility around your flight schedule. We certainly want you to have the best possible trip. If you know ahead of time that you will need flexibility, we can easily build that in. If changes happen unexpectedly, please call us at 1-888-LYNKAIR (1-888-596-5247), and we will do our best to accommodate your needs for a change of departure time.

Arrivals more than 30 minutes after scheduled departure time are considered "Late Arrivals." Late arrivals are subject to an aircrew standby fee. Lynk Air will do its best to reschedule your flight to meet your schedule, however other scheduled operations may impact our ability to wait for you.

If more than 2 hours after your scheduled departure time have elapsed and you do not arrive or communicate with Lynk Air, your flight will be considered a "no-show." You will still be responsible for aircrew standby fees, because we did. Exceptions to this rule may be made in the case of extenuating circumstances, but they are at the sole discretion of Lynk Air.